



Dear potential customer,

In Healthcare we enable improved patient outcomes through more patient face time by helping you reduce administrative burden, improving patient satisfaction and becoming more efficient.

Interestingly though, we do all this with something as simple as pen and paper.

Ubisys was formed in 2004 and has rapidly become a leading service provider and integrator of Anoto based digital pen and paper solutions. Based near Leeds, we have clients all over the UK in every business sector and almost every vertical.

Working in partnership with mobile operators, NHS software vendors and resellers we extend the use and purpose of Digital Pen and Paper to its limits by developing bespoke applications and databases. Our solutions are made with passion to deliver immediate benefits and high levels of ROI in relatively short timescales.

If you want to know more, don't hesitate. Call today.

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Customer Case Study





STAR STAFF. STAR RATINGS.

HOW A UBISYS SOLUTION HELPED DONCASTER & BASSETLAW HOSPITALS NHS FOUNDATION TRUST RELEASE £900,000 OF FUNDING.



CUSTOM SOLUTIONS

Ubisys understands not all businesses work the same way. Our goal is to provide our clients with the services they require to realise a fully working and integrated solution that works within their existing business processes and applications.



EASY DEPLOYMENT

Formidable is an easy to use and simple to manage Digital Pen and Paper platform. Either hosted by us or locally installed, you can access the system securely from any Flash enabled web browser.



SUPPORT

When it's in, working and delivering the benefits we agreed up-front, our support service will ensure any issues, no matter how large or small, get quickly fixed.

"Now we have data at our fingertips in seconds not days"

"WE SPENT £65K AND WITHIN 6 MONTHS GENERATED £900K OF INCOME"

AT A GLANCE

- SAVING 20-30 HOURS PER WEEK
- DIGITAL PEN DEPLOYED TO 57 WARDS
- PATIENT DATA AVAILABLE IN 15 SEC.
- ROLL OUT TO POTENTIAL UPTO 1000
- ORDER TO DEPLOYMENT - 1 MONTH.
- £900K CQUIN FUNDING GENERATED.
- £65K INVESTMENT.
- TRAINED TO ADMINISTER AND SUPPORT.
- SUPPORTS CQUIN AND QIPP AGENDA.

THE BUSINESS CHALLENGE

Achieving star ratings partly comes from surveying patient feedback. As you can imagine for a busy hospital with 57 wards, capturing and recording 570 surveys per day in addition to caring for patients was a challenge.

Traditionally the staff on the ward would ask a patient to complete a satisfaction form in between caring and when they had time. The forms were then taken down to an administration team at the end of each day and entered manually into an excel spreadsheet. Working this way meant that the hospital were not completing the needed amount of forms, data was inaccurate and out of date but more importantly was stopping them receiving £900k of CQUIN funding.

Doncaster required a solution that would:

- Record patient experience data easily, reliably, quickly and securely.
- Have limited or no training requirements.
- Be easy to use for patients and staff.
- Update business analyst teams daily with accurate information at the click of a button.
- Release the £900k of funding.

THE SOLUTION

In the spirit of partnership, Doncaster NHS Trust and Ubisys set about designing a Digital Pen solution based on Anoto technology that would meet the needs of the users, business and patients alike by installing the Ubisys Formidable platform on their own data network and placing a digital pen on every ward.

The solution now means a patient or member of staff can fill in a patient experience form using a Ubisys digital pen, then dock the pen at a laptop or PC on the ward, and at 1am every morning data is combined from all 570 surveys and a single CSV file is sent to the business analyst team for their analysis and reporting.

- Patient data sent immediately in real time.
- Wards are hitting their targets for information capture.
- No effect to patient interaction.
- Trusts income is increased by £900,000.
- Little re training required.
- Re-keying of data reduced by 100%.
- Approx 20-30 admin hours of saved each week.
- Accurate & easily accessible data.

