



Dear potential customer,

In Healthcare we enable improved patient outcomes through more patient face time by helping you reduce administrative burden, improving patient satisfaction and becoming more efficient.

Interestingly though, we do all this with something as simple as pen and paper.

Ubisys was formed in 2004 and has rapidly become a leading service provider and integrator of Anoto based digital pen and paper solutions. Based near Leeds, we have clients all over the UK in every business sector and almost every vertical.

Working in partnership with mobile operators, NHS software vendors and resellers we extend the use and purpose of Digital Pen and Paper to its limits by developing bespoke applications and databases. Our solutions are made with passion to deliver immediate benefits and high levels of ROI in relatively short timescales.

If you want to know more, don't hesitate. Call today.

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Customer Case Study





Mindblowing.

HOW A UBISYS SOLUTION HELPED EAST LANCASHIRE FOUNDATION TRUST IMPROVE THE EFFICIENCY OF THEIR PSYCHIATRY TEAM.



CUSTOM SOLUTIONS

Ubisys understands not all businesses work the same way. Our goal is to provide our clients with the services they require to realise a fully working and integrated solution that works within their existing business processes and applications.



EASY DEPLOYMENT

Formidable is an easy to use and simple to manage Digital Pen and Paper platform. Either hosted by us or locally installed, you can access the system securely from any Flash enabled web browser.



SUPPORT

When it's in, working and delivering the benefits we agreed up-front, our support service will ensure any issues, no matter how large or small, get quickly fixed.

AT A GLANCE

- COMMUNITY PSYCHIATRY TEAM.
- CUT OUT COSTLY NEED TO RETURN TO OFFICE.
- WRITING TO AVAILABLE DATA IN 15 SEC.
- ROLL OUT FORECASTED TO OVER 1000
- ORDER TO DEPLOYMENT - 1 MONTH.
- DEPLOYED ON BLACKBERRY AND OTHER MOBILE DEVICES.
- SAVINGS REALISED AFTER 1 WEEK.
- RECORDING PATIENT INFORMATION AND ACTIVITY.

“Getting forms back in seconds instead of days”

THE BUSINESS CHALLENGE

The Psychiatry staff at East Lancashire NHS Trust have to work in some very rural areas when out visiting patients in their home or clinic. The area they cover is vast and so getting paperwork and visit forms back to the office team administrator to action could take up to 5 days unless costly special trips were made back and forth.

On receipt, the team secretary would record in an excel spreadsheet how many visits a clinician has completed by counting the number of forms they have submitted, and would record the time and date of each visit.

This process caused delays, expensive travel costs, inaccuracies and most of all out of date data. Likewise, some forms would never make it back to the office and would simply go missing meaning that the trust were missing out on valuable income. Additionally the information on the form relating to the patient was not recorded on any system, meaning that the patient record was not accurate.

East Lancashire NHS Trust required a solution that would enable them to record activity and patient information immediately, whilst making efficiency, productivity and monetary gains.

“IT’S SO MUCH EASIER; THE EXTRA TIME ALLOWS US TO SEE MORE PATIENTS”

THE SOLUTION

East Lancashire and Ubisys deployed a Digital Pen solution that would meet the needs of the users, business and patients alike. Technically the solution now means that the Psychiatry forms are now completed with an Anoto digital pen which records the strokes taken on the paper.

The user then sends the form by ticking a send box at the bottom of the psychiatry form. The data is then sent to the formidable software located on a server installed in East Lancashire NHS Trusts secure network using a Blackberry or mobile device within 15 seconds. Here the handwriting is then converted to computer text which is then recorded in to the trusts own EPR ensuring the patient record is up to date in real time, and there is no need for the staff to waste time travelling back to base or sending forms back in the post.

The formidable platform is auditable and allows the secretary to monitor activity accurately with the time, date and number of visits/ forms submitted.

- Staff moral increased.
- Little re training required.
- Travel back to office no longer required, increasing efficiency and patient visits.
- Activity counting and recording no longer required saving time and increasing patient visits.

