



Dear potential customer,

In Healthcare we enable improved patient outcomes through more patient face time by helping you reduce administrative burden, improving patient satisfaction and becoming more efficient.

Interestingly though, we do all this with something as simple as pen and paper.

Ubisys was formed in 2004 and has rapidly become a leading service provider and integrator of Anoto based digital pen and paper solutions. Based near Leeds, we have clients all over the UK in every business sector and almost every vertical.

Working in partnership with mobile operators, NHS software vendors and resellers we extend the use and purpose of Digital Pen and Paper to its limits by developing bespoke applications and databases. Our solutions are made with passion to deliver immediate benefits and high levels of ROI in relatively short timescales.

If you want to know more, don't hesitate. Call today.

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Customer Case Study





More time to care.

HOW A UBISYS DIGITAL PEN SOLUTION IMPROVED THE EFFICIENCY OF ROTHERHAMS PHYSIO TEAM BY 35% AND REDUCED PATIENT WAITING TIMES.



CUSTOM SOLUTIONS

Ubisys understands not all businesses work the same way. Our goal is to provide our clients with the services they require to realise a fully working and integrated solution that works within their existing business processes and applications.



EASY DEPLOYMENT

Formidable is an easy to use and simple to manage Digital Pen and Paper platform. Either hosted by us or locally installed, you can access the system securely from any Flash enabled web browser.



SUPPORT

When it's in, working and delivering the benefits we agreed up-front, our support service will ensure any issues, no matter how large or small, get quickly fixed.

AT A GLANCE

- PILOTED WITH PHYSIOTHERAPY.
- INTEGRATED WITH SYSTEMONE.
- NOW DEPLOYED TO 225 USERS ACROSS THE TRUST FROM DIFFERENT SERVICES.
- SEEING EXTRA 3 PATIENTS PER WEEK.
- WRITING TO AVAILABLE DATA IN 15 SEC.
- REDUCED PATIENT WAITING TIME.
- IMPROVED PATIENT OUTCOMES.
- 35% PRODUCTIVITY GAINS OF PHYSIOS.

“We’re happy! We see 3 new patients per week not computers”

THE BUSINESS CHALLENGE

The Physiotherapy staff at Rotherham were faced with the challenge of treating new patients within 60 minutes and a returning patient within 40 minutes. During this time they would have to treat the patient and record and update the patient’s visit clinical notes into their new Electronic Patient record SystemOne.

Each appointment was scheduled based on the clinician treating a patient for 60% of the time, and the other 40% of the time being used to update the care record.

The clinicians would fill in a form that was 12 pages long. This form allowed them to draw on a musculoskeletal image, but that changed with the implementation of TPPs SystemOne. Due to the space and fields being unsuitable for how a clinician would normally capture data using symbols delays of 40 minutes for each session were experienced which in turn led to delays and increased patient waiting time.

The Trust thought digital pen would give them the ability to record as they used to, but have the added benefit of updating the care record to eliminate the delays. They also knew if Digital Pen worked for the Physio team it would work for any clinical teams across the trust so set about running a pilot with Ubisys in 2010..

“NOW 225 CLINICIANS ARE BENEFITING FROM SOMETHING AS SIMPLE AS A PEN”

THE SOLUTION

Rotherham and Ubisys quickly built a trusting partnership and together set about designing a Digital Pen solution that would meet the needs of the users, and patients alike.

The Physiotherapists now record as they used to but the pen records the writing and symbols which are converted to computer text. At the end of the session, the Physio updates SystemOne with 4 key pieces of data and a PDF of the notes is automatically attached to SystemOne using integration techniques.

The results are staggering;

- Each Physiotherapist now sees an extra 3 patients per week.
- Waiting times are reduced.
- Efficiency of Physiotherapists increased by 35%
- Capturing more detail on a body chart was seen as a massive benefit.

The pilot was so successful Rotherham were commended at the NHS Business Awards in 2009 for Most Innovative IT Solution with a delegation coming to London to meet BBCs Bill Turnbull. Better still, Rotherham now have 225 digital pens in use across the trust ranging from smoking cessation, speech and language and district nursing teams.

