ubisys
Rewriting the rules of mobility

Dear potential customer,

In Healthcare we enable improved patient outcomes through more patient face time by helping you reduce administrative burden, improving patient satisfaction and becoming more efficient.

Interestingly though, we do all this with something as simple as pen and paper.

Ubisys was formed in 2004 and has rapidly become a leading service provider and integrator of Anoto based digital pen and paper solutions. Based near Leeds, we have clients all over the UK in every business sector and almost every vertical.

Working in partnership with mobile operators, NHS software vendors and resellers we extend the use and purpose of Digital Pen and Paper to its limits by developing bespoke applications and databases. Our solutions are made with passion to deliver immediate benefits and high levels of ROI in relatively short timescales.

If you want to know more, don't hesitate. Call today.

Tarek Ghouri

ANOTO PLATINUM PARTNER

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Customer Case Study

NHS
Solent Healthcare

IN THE DARK.

ABOUT

Solent NHS Trust was created on 1 April 2010 through the integration of Southampton Community Healthcare and Portsmouth Community and Mental Health Services. Solent Healthcare was established with the Transforming Community Services agenda to support the Department of Health's objective to "create modern, innovative community and mental health services that have direct benefits for patients, are responsive to local need and promote seamless care through increased opportunities for integration of health and social care services." With annual revenues of £181 million and over 4400 staff they provide a range of community and specialist mental health services to over a million people in Southampton, Portsmouth and parts of Hampshire.

AT A GLANCE

- OUT OF HOURS TEAMS.
- COSTLY NEED TO RETURN TO OFFICE.
- DIGITAL PEN DEPLOYED TO 15 USERS
- WRITING TO AVAILABLE DATA IN 15 SEC.
- ROLL OUT TO POTENTIAL 700 USERS
- ORDER TO DEPLOYMENT - 1 MONTH.
- SAVINGS REALISED AFTER 1 MONTH.
- XML/PDF INTEGRATED TO CARE SYSTEM.
- TRAINED TO ADMINISTER AND SUPPORT.
- DEPLOYED ON BLACKBERRY DEVICES.

"*No more dark trips to the office, we can just go to bed*"

THE BUSINESS CHALLENGE

Working out of hours is unsociable at the best of times, but for the Asthma and Diabetes team out of hours teams seeing the patient was not the end.

After seeing a patient, staff working outside normal working hours had to get data (in the form of hand written notes) back to the data base in the office to re type and update the patient record to ensure notes, visit information and treatment given is available to staff working the next day and may need the information.

Solent NHS Trust required a solution that would enable them to get critical patient and visit information back to core systems immediately, but without changing the way the teams worked.

They needed a solution that would;

- Eliminate the need to return to the office after visits.
- Send data easily, reliably and securely.
- Have limited or no training requirements.
- Keep the out-of-hours teams safe.
- Update the patient records immediately.
- Was easy to use.

"THE UBISYS SOLUTION MEANT THE COSTS WENT DOWN & THE STAFF MORAL WENT UP"

THE SOLUTION

In the spirit of partnership, Solent NHS Trust and Ubisys set about designing a Digital Pen solution that would meet the needs of the users, business and patients alike.. Technically the solution now means that visit forms are now completed with an Anoto digital pen which records the strokes taken on the paper.

The user then sends the form by ticking send on the form via a BlackBerry mobile device to the Ubisys Formidable software located on a server in Solent NHS Trusts secure data centre. Here the handwriting is then converted to XML, a PDF produced of the writing and the custom built SQL database is updated accordingly.

- PDF & XML data sent within 15 seconds.
- Patient record automatically updated.
- No effect to patient interaction.
- Staff moral increased.
- Little re training required.
- Travel back to office no longer required.
- Re-keying of data reduced by 95%.

CUSTOM SOLUTIONS

Ubisys understands not all businesses work the same way. Our goal is to provide our clients with the services they require to realise a fully working and integrated solution that works within their existing business processes and applications.

EASY DEPLOYMENT

Formidable is an easy to use and simple to manage Digital Pen and Paper platform. Either hosted by us or locally installed, you can access the system securely from any Flash enabled web browser.

SUPPORT

When it's in, working and delivering the benefits we agreed up-front, our support service will ensure any issues, no matter how large or small, get quickly fixed.

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