



Dear potential customer,

Regardless of business sector, we help your business grow and compete by reducing administrative burden, improving customer satisfaction and becoming more efficient.

Interestingly though, we do all this with something as simple as pen and paper.

Ubisys was formed in 2004 and has rapidly become a leading service provider and integrator of Anoto based digital pen and paper solutions. Based near Leeds, we have clients all over the UK in every business sector and almost every vertical.

Working in partnership with mobile operators, software vendors and resellers we extend the use and purpose of Digital Pen and Paper to its limits by developing bespoke applications and databases. Our solutions deliver immediate benefits and high levels of ROI in relatively short timescales.

If you want to know more, don't hesitate. Call today.



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Customer Case Study





ANIMAL MAGIC.

HOW A UBISYS SOLUTION HELPED STOCKTON BOROUGH COUNCIL ANIMAL WELFARE SERVICE IMPROVE THEIR INTERNAL PROCESSES, REHOUSE QUICKER AND TACKLE AN INCREASING PROBLEM.



CUSTOM SOLUTIONS

Ubisys understands not all businesses work the same way. Our goal is to provide our clients with the services they require to realise a fully working and integrated solution that works within their existing business processes and applications.



EASY DEPLOYMENT

Formidable is an easy to use and simple to manage Digital Pen and Paper platform. Either hosted by us or locally installed, you can access the system securely from any Flash enabled web browser.



SUPPORT

When its in, working and delivering the benefits we agreed up-front, our support service will ensure any issues, no matter how large or small, get fixed quickly.

AT A GLANCE

- FULLY AUTOMATED SYSTEM FOR MULTI-SITE USE.
- REAL TIME NOTIFICATION OF NEW STRAYS INCORPORATING SMS MESSAGING NOTIFICATION.
- CUSTOMISED CUSTOMER PORTAL TO ENABLE LOST & FOUND REGISTER.
- INCREASED REPORTING.
- FULL AUDIT TRAIL FROM ANIMAL COMING INTO CARE, TO CONCLUSION.
- PHOTOGRAPHIC EVIDENCE OF ANIMAL.
- ADMINISTRATION SAVING
- KNOWING WHERE THE DOG IS AT ALL TIMES.
- IMMEDIATE UPDATE OF BACK OFFICE SYSTEM.

ABOUT

Stockton on Tees Borough Council delivers many services in a thriving area of the Tees Valley. More than 8,000 people are employed by Stockton Council to provide a vast array of services for over 186,000 people who live and work in the Borough, making them the area's biggest employer. Stockton's Animal Welfare Service provides a full range of services with regard to animal welfare issues and investigate complaints /provide services in relation to: Cruelty to any animal, abandonment of any animal, dog attacks/Dangerous dogs, complaints regarding wild animals, dog fighting, animal rescues, road Traffic Accidents, re-homing, and educational visits.

THE BUSINESS CHALLENGE

Stockton BC has 2 Animal Welfare Officers, 3 Animal Collection Officers, 7 Holding Kennels, 15 long term kennels off site and back office staff managing the daily issues of animal welfare.

Since April 2008 the number of stray dogs dealt with has increased by 328% in 2009/2010. This unprecedented increase placed resource demands on the service which gave concern to the council about the existing systems effectiveness to cope in relation to accountability, traceability and ultimately the welfare of the dogs passing through the service.

They needed a solution that would:

- Record all the relevant information required as part of the Council's legal obligation to hold a public stray dog register.
- Capture a photograph of the dog enabling faster re-homing/return to owners
- Accurately identify and track the current status of any dog in their care to ensure its welfare.
- Swiftly and accurately match lost and found dog reports to enable prompt reunification of owner and dog – minimizing stress to kenneled dogs.
- Work in real time to notify staff of a service request

THE END TO END PROCESS IS QUITE SIMPLY BETTER...LOTS BETTER!

THE SOLUTION

Each Animal Welfare Officer and the kennel Security & Surveillance team is equipped with a smart phone, a digital pen and digitised forms. The dogs description, photo and entire journey through the system is documented and updated to the customized portal at any time, which provides:

- A real time automated mobile solution giving 24/7 live picture of any dog in the council's care and what action has been undertaken with regards to any individual dog.
- Ability to receive electronic images from an owner reporting their dog missing or send them an image to confirm the council have their dog enabling owners to be re-united with their dogs more swiftly and accurately.
- Provides a database resource to trace history of dogs that are coming into the council's care on more than one occasion enabling them to trace ownership where the dog is not micro-chipped or the details are out of date.
- Provides a more efficient service allowing officers to spend precious time on proactive educational/enforcement animal welfare work to achieve the aims of the service.