



Dear potential customer,

Regardless of business sector, we help your business grow and compete by reducing administrative burden, improving customer satisfaction and becoming more efficient.

Interestingly though, we do all this with something as simple as pen and paper.

Ubisys was formed in 2004 and has rapidly become a leading service provider and integrator of Anoto based digital pen and paper solutions. Based near Leeds, we have clients all over the UK in every business sector and almost every vertical.

Working in partnership with mobile operators, software vendors and resellers we extend the use and purpose of Digital Pen and Paper to its limits by developing bespoke applications and databases. Our solutions deliver immediate benefits and high levels of ROI in relatively short timescales.

If you want to know more, don't hesitate. Call today.



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Customer Case Study





PESKY PESTS.

HOW A UBISYS SOLUTION HELPED STOCKTON ON TEES BOROUGH COUNCIL CONTROL PESTS AND DELIVER BETTER SERVICE.



ABOUT

Stockton on Tees Borough Council delivers many services in a thriving area of the Tees Valley. The council provides the vital services that keep the Borough ticking. More than 8,000 people are employed by Stockton Council to provide a vast array of services for over 186,000 people who live and work in the Borough, making them the area's biggest employer. Stockton's Pest Control Service offers efficient, professional free and competitively priced treatments for a wide range of rodents, insects and other vermin in residential properties throughout the Borough. In addition, they offer commercial environments a full Pest Management Program on short term fixes or a contract basis.

AT A GLANCE

- 2,657 PEST CONTROL JOBS UNDERTAKEN BY 3 PEST CONTROL OFFICERS LAST YEAR
- FULLY AUTOMATED SYSTEM FOR MULTI SITE USE.
- CUSTOMISED PORTAL.
- IMPROVED REPORTING ACCURACY.
- FULL AUDIT OF BAIT, INSECTICIDES, STATIONS & LOCATIONS.
- PHOTOGRAPHIC EVIDENCE IF REQUIRED.
- ADMINISTRATION SAVING.
- IMMEDIATE UPDATE OF BACK OFFICE SYSTEM.
- ABILITY TO NOTIFY OTHER DEPARTMENTS OF NONE PEST RELATED PROBLEMS VIA GENERATED EMAIL ON SITE.
- REDUCTION OF ADMIN USE.

“More time fighting pests not traffic”

THE BUSINESS CHALLENGE

Each Pest Control Officer (PCO) used to come in to the office every morning to collect their job sheets for the day which were generated by an admin team. On average the officer's will attend approx. 7-10 jobs per day and after completing a visit they had to return paperwork to the office for the system to be updated. This wasted valuable time and money in travel and administration.

Stockton BC needed a solution that would:

- Get the information from the field back to the office more dynamically and without cost or delay
- Eliminate manual input of Service Request records.
- The ability to add photographs direct to a Service Request.
- A solution for mobile workers to report other issues they may come across that may not be their responsibility but do need reporting and ultimately fixing.

LESS STRAIN, LESS PAIN: MORE GAIN.

THE SOLUTION

Ubisys provided Stockton Borough Council with a solution that empowered each Pest Control Officer to spend all day attending jobs rather than travelling back and forth from the office by equipping them with digital pens and mobile phones with cameras built in.

This solution provides:

- A real time automated mobile solution updating accurately locations, amounts and types of bait, traps and stations left at properties.
- Ability to take photographic evidence which automatically uploads to back office system.
- Provides a more efficient service with no further manual input needed once first record has been produced via the form.
- Increased reporting and recording for better stock control and costing for invoices.



CUSTOM SOLUTIONS

Ubisys understands not all businesses work the same way. Our goal is to provide our clients with the services they require to realise a fully working and integrated solution that works within their existing business processes and applications.



EASY DEPLOYMENT

Formidable is an easy to use and simple to manage Digital Pen and Paper platform. Either hosted by us or locally installed, you can access the system securely from any Flash enabled web browser.



SUPPORT

When its in, working and delivering the benefits we agreed up-front, our support service will ensure any issues, no matter how large or small, get fixed quickly.